

Booking Terms and Conditions including Refund Policy

- When booking surf lessons via the website, full payment is required by Escape Surf School at time of booking
- Lessons booked by other means (phone, walk in) are subject to the following terms: 50% deposit at time of booking then balance on arrival or 4 weeks before, depending upon the group size
- Lesson times are occasionally subject to change depending upon tides and sea conditions, any changes will be notified in advance via email, phone or text message
- Please notify us at least 14 days in advance of any changes to number of guests. We cannot guarantee that extra guests can be accommodated, unless pre-booked.
- A declaration form must be filled in and completed on arrival at the Surf School before a person can take part in any course.
- Participants in surf lessons must be at least 8 years old and be able to swim at least 50 metres
- Any cancellations or changes to your booking must be made in writing and will only be accepted from the date they are received. Refunds for cancellations are as follows:
 - 4 weeks or more to lesson date = 50% refund
 - Less than 4 weeks to lesson date = no refund
- Escape Surf School will not offer refunds to customers wishing to cancel surf lessons from 4 weeks to lesson date. The Manager reserves the rights to affect this policy based upon unique circumstances, however the Manager's decision is final
- Escape Surf School assume no liability in respect of personal injury, loss, damage or third party claims which occur through no fault of their own or their instructors and cannot accept responsibility for any of the reasons cited above that a person may incur whilst participating in any of the activities unless Escape Surf School can be proven negligent.
- By taking part in surf lessons supplied by Escape Surf School Ltd I agree to the following:
 - I accept that I participate at my own risk and I confirm that I have my own insurance to cover any such injury, loss or damage or have chosen not to take out such insurance even though I understand that this is my responsibility.
 - I have declared any medical conditions (e.g. asthma, epilepsy etc.) or any other special needs that may affect mine or others' safety whilst participating and accept Escape Surf School do not accept any responsibility for any conditions not disclosed.
 - I will not be permitted to consume alcohol or drugs prior to or during the surf lessons. Staff reserve the right to refuse participation to anyone considered to be under the influence of alcohol or drugs.
 - I agree to abide by all decisions and adhere to all instructions that Escape Surf School staff and instructors make whilst under their supervision.
 - Escape Surf School staff may require any participant to leave the surf lesson without compensation if that person acts in such a manner as to endanger him/herself or any other user or staff member.
- The prices printed on this website are valid at the time of publication. Escape Surf School Reserve the right to increase or reduce any of the prices any time after publication. Any changes will be made clear at the time of booking.
- Escape Surf School reserve the right to cancel or change course dates subject to notification of those persons booked on to course.
- Permission is given for participant's contact details to be entered into the Escape Surf School database and held in accordance with the Data Protection Act 1998. This information will not be forwarded to third parties